

Kelly Reiter

accent modification coach

Bilingual Roots

Kelly Reiter grew up in Canada speaking English, Punjabi and eventually, French. She majored in romance languages at college, spent a year at l'Université Paul Valéry in France, and graduated from the University of British Columbia with a BA in French Literature and TESOL (Teaching English to Speakers of Other Languages) certification.

After a fulfilling and inspiring 2-year teaching commitment in Tokyo, Kelly sought a strong theoretical foundation on which to build her instructional success. She headed to California to pursue graduate studies in Applied Linguistics at UCLA and began her deep and continued exploration into the culture-language-communication link.

College Classrooms

While at UCLA, Kelly quickly established herself as a dynamic, innovative instructor and curriculum designer, teaching accent reduction, business communication skills, and grammar workshops at The American Language Center for 11 years. She also developed and implemented Pepperdine University's ESL transition program for international students and taught for the Los Angeles Unified School District as well as Santa Monica College.

Corporate Training Solutions

In the early 90's, Kelly co-founded a communication consultancy geared towards serving Japanese bankers, realtors, developers and investors in California. Her programs were tailored to executives requiring language, cross-cultural and race/gender sensitivity training. Her clients included Asahi Bank, California Steel, Dentsu, Hotel Nikko, Isuzu Motors America, Nippon Steel USA, Inc., Subaru, and Nippon TV.

In the mid-late 90's, Kelly shifted focus to the call center industry working primarily with Bertelsmann (now Arvato Services), parent company to Sony, BMG. There, she offered individualized one-on-one coaching to German executives, client-site language training programs to Spanish-speaking managers and line-level workers. Additionally, she developed and delivered cross-cultural training to their Lufthansa Miles & More staff and provided editing and proofing services for their corporate newsletter.

Hollywood and Beyond

Kelly's programs have expanded to serve medical professionals, actors, and professional athletes who are looking to overcome the accent barrier and find renewed success in their careers. Her success across industries as the go-to accent modification coach is rooted in her profound understanding of the link between language, culture, and communication.